RIO RANCHO PUBLIC SCHOOLS
PURCHASING DEPARTMENT
599 LASER RD. NE
RIO RANCHO, NEW MEXICO 87124

Request For Proposals Number:  RFP#2017-006–RADA

TITLE: Web-based, Content-Neutral Assessment Management System and Data Warehouse

Submittal Due Date & Time: January 27, 2017  Time: 2:00 PM

Rio Rancho Public Schools (“RRPS”) wishes to establish price agreement for a Web-based, turn-key, Content-Neutral Assessment Management System and Data Warehouse software solution and associated support services.

We invite all interested service providers to submit a proposal to provide the professional services as described and identified within this Request For Proposals (RFP). Please carefully read all instructions, specifications, terms and conditions. Failure to comply with the instructions, specifications, terms and conditions of this RFP may result in your offer submittal being classified as unresponsive and disqualified. New Mexico criminal law prohibits bribes, gratuities and kickbacks §13-1-191 NMSA 1978.

This RFP is issued under, and all proposals submitted in response to this solicitation shall be subject to, the State of New Mexico Procurement Code, Section 13-1-21 through 13-1-199, NMSA 1978. It is anticipated that the initial term of any resultant agreement for stated services shall be period of one (1) year, with the option to renew for three (3) additional one (1) year terms, for a maximum term of four (4) years (ref: 13-1-150, NMSA 1978).

PROPOSAL SUBMITTALS
Proposal submittals must be submitted to the submittal address identified in ink or typed and corrections must be initialed. Proposal submittals must be in a sealed envelope and must be clearly marked with the RFP Number and Opening Date (see Submittal Due Date above) in the lower left hand corner. Failure to mark the sealed envelope may result in the offer submittal being opened early or being declared non-responsive.

SUBMITTAL LOCATION:
Rio Rancho Public Schools
Purchasing Department, Room 120
500 Laser Road NE
CONTACT INFORMATION: Any inquiries or requests regarding this procurement should be submitted to the Chief Procurement Officer in writing. Please be advised that other RRPS employees do not have the authority to respond on behalf of RRPS.

Tom Weeks, Chief Procurement Officer
Rio Rancho Public Schools
500 Laser Road, Rio Rancho, New Mexico 87124
Telephone: 505-962-1143
E-mail: tom.weeks@rrps.net

OTHER INFORMATION
Number of submittals required: One (1) original and three (3) copies

Terms: F.O.B. Destination
Net 30

TERMS AND CONDITIONS
The purchase of any material(s) and/or service(s) awarded under this RFP are subject to the scope of work, specifications, requirements, terms and conditions contained within this Request For Proposals. Offerors may submit alternate terms and conditions; however, RRPS reserves the right to reject any proposed alternate language if the proposed language is determined by RRPS not be in its’ best interest.

DEALINE FOR QUESTION SUBMITTALS
Any questions or requests for clarification concerning this RFP solicitation should be submitted in writing, utilizing the format prescribed within Appendix A, by Friday, January 13, 2017 to the Chief Procurement Officer. RRPS’s response to the questions that have been timely submitted will be provided in written format and posted as an amendment to this RFP on the website at http://tinyurl.com/rrps-web-rfp.
TABLE OF CONTENTS

I. INTRODUCTION  
   A. BACKGROUND  
   B. GOALS OF THE SYSTEM & DESCRIPTION OF SERVICES REQUIRED  
   C. SCOPE OF WORK

II. CONDITIONS GOVERNING THE PROCUREMENT  
   A. EXPLANATION OF EVENTS  
   B. INSTRUCTIONS TO OFFERORS  
   C. REQUEST FOR PROPOSAL TERMS AND CONDITIONS  
   D. RRPS STANDARD TERMS AND CONDITIONS

III. RESPONSE FORMAT AND ORGANIZATION  
   A. NUMBER OF COPIES  
   B. PROPOSAL FORMAT  
   C. PROPOSAL ORGANIZATION

IV. EVALUATION PROCESS & CRITERIA  
   A. EVALUATION PROCESS  
   B. EVALUATION CRITERIA

Exhibit A: Conflict of Interest and Debarment/Suspension Certificate Form  
Exhibit B: Offer Signatory Form  
Exhibit C: Insurance Requirements  
Exhibit D: Resident Veterans Preference Certification Form  
Exhibit E: Campaign Contribution Disclosure Form  
Appendix A: RFP Question Submittal Form  
Appendix B: Business Reference Submittal Form
I. INTRODUCTION

A. BACKGROUND
Rio Rancho Public Schools was founded in 1985 and is the third largest school district in New Mexico with 2,340 staff members. Enrollment, as of August of 2016, includes 17,492 students across 19 schools. District enrollment growth is currently flat; the district anticipates opening one additional elementary school in the next five years. The proposed services must be scaled to support the entire system.

Rio Rancho Public schools is made up of 1 preschool, 10 elementary, 4 middle, 2 high and 2 alternative high schools. We have a data warehouse system, but the current system does not allow easy downloading and manipulating reports and is limited in its scope.

B. GOALS OF THE SYSTEM & DESCRIPTION OF SERVICES REQUIRED
Rio Rancho Public Schools is seeking a turn-key web-based, content-neutral assessment management system and data warehouse that provides fully integrated functionality for all of the tools described in this RFP. Having to create, manage, and administer many of the of the testing requirements from both the state and federal government makes it necessary for RRPS to have a system that is both secure and user friendly. The services to be offered are to include support the users with professional development and continued customer service.

RRPS is seeking a solution for a system that has the ability to create answer sheets and keys, upload third party data, search, locate and retrieve data and reports. These attributes will help teachers narrow the focus of their classroom instruction. The system and warehouse must also have the ability to change with the testing expectations from the government in the future.

This Request for Proposal seeks assurance of:
1. A proven track record of the Vendor
2. References from other districts
3. Multiple ways to upload data
4. Significant reliability
5. Customizable platform / editable content
6. Items aligned to Common Core State Standards, the New Mexico standards/RRPS competencies
7. Timely implementation
8. User friendly platform
9. Affordability

C. SCOPE OF WORK
1. Terms of Contract
   - Annually renewable web-based software solution
   - Project Manager dedicated to Rio Rancho Public Schools implementation
   - Monthly status call with Program Manager
   - Broad interoperability functionality with many platforms
   - Loading of 3rd party assessments from previous AMS and warehouse

2. Description of Required Solution
   Rio Rancho Public Schools is seeking a platform that will integrate Assessment Management & Administration, Student Data Management, and Reporting & Analysis, which will assist in
the improvement of classroom instruction for all students. The assessment management system and data warehouse must be user-friendly/intuitive for all stakeholders and must be compatible and have broad interoperability functionality with other instructional platforms currently in use (SEEN SECTION 5 BELOW) or that may be added in our district.

3. Assessment Management & Administration

The solution will enable Rio Rancho Public Schools to support item bank creation and management, and centralize and automate the management, scheduling, administration and data collection for district benchmark tests, school site-based assessments and classroom formative assessments. The Benchmark Assessment Management and Administration Tool will incorporate assessment items from multiple sources, including proprietary content and items acquired from third-party publishers. The solution will:

- Provide a comprehensive, standards-based assessment system with the ability to adapt a competency based assessment system
- Provide a unified platform to create, administer, track, and report results of student assessments
- Provide a unified platform to create, manage, and publish items from a variety of sources including district created and 3rd party item banks
- Deliver a district-wide testing calendar, test monitoring, item analysis reporting, and secure facility for distributing testing materials and administering online assessments
- Allow for assessments delivery via OMR, plain paper, clicker and/or online testing utilizing a secure test tunnel
- Allow for technology-enhanced and performance based assessment items
- Ability to upload a variety of evidence to be assessed against standards/competencies as an attachment to an assessment item
- Ability to toggle between assessment items and scoring criteria within one screen
- Allow items to be linked to multiple standards/competencies
- Provide updated state standards and allow for customizable competencies unique to district
- Ability to create assessments requiring that users not exceed 5 steps
- Deliver results in real-time for analysis
- Reduce the overall burden associated with creating and administering district-wide assessments for classroom teachers
- Preferred: integration with PowerSchool

4. Student Data Management, Reporting & Analysis

The solution will allow district personnel, administrators, and teachers to track and relate, among other items, trends in longitudinal test scores, student demographics, and assessment graduation requirements. The system must enable users to perform both simple and complex data analysis and produce actionable reports to inform decision making at the district, school, and classroom level. The solution will:

- Bring easily accessible, sophisticated data analytics to the everyday user
- Create a single, centralized, web-based report bank for district administrators and school leadership
- Offer targeted, education-specific views of data, structured for each user class
- Ability to disaggregate assessment data by standard/competency
- Track progress towards school improvement goals to best target instructional resources
• Ability to track student progress and growth against standards/competencies over time including across grade levels and calendar years
• Ability to create custom groups for tracking specific data across time
• Allow multiple rosters to be combined into one for the ease of data tracking within a single course
• Offer multiple measures of student performance including marks, standardized tests, performance assessments and benchmark tests
• Minimize time and resources spent creating and distributing reports with an automated system
• Provide intuitive one-click reporting for teachers to be able to see student progress over time as compared to standards/competencies
• Preferred: integration with PowerSchool

5. Description of Current Technology
Rio Rancho Public School’s computing environment uses a mixture of client/server and web-based technologies for delivery of information services. The student information system resides on Windows based VM server, with the database on a Windows based HP physical server. Human Resources uses a web based recruit and hire records system. The finance/HR system resides on web-based platform utilizing Oracle database.

<table>
<thead>
<tr>
<th>Applications / Systems in Current Use</th>
<th>Vendor/Product</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student Information System / Special Education</td>
<td>PowerSchool</td>
</tr>
<tr>
<td>IEP System / SST – 504 / Grade book</td>
<td></td>
</tr>
<tr>
<td>School Communication</td>
<td>Gmail</td>
</tr>
<tr>
<td>Internal Communication</td>
<td>Gmail</td>
</tr>
<tr>
<td>Assessment System/Learner Profile</td>
<td>Data Driven Classrooms</td>
</tr>
<tr>
<td>Library Management</td>
<td>Alexandria</td>
</tr>
<tr>
<td>Digital Content for Virtual Learning</td>
<td>Various Systems</td>
</tr>
<tr>
<td>Learning Management System</td>
<td>NA</td>
</tr>
<tr>
<td>Human Resources System</td>
<td>Talent Ed Records</td>
</tr>
<tr>
<td>Finance/HR</td>
<td>Alio</td>
</tr>
</tbody>
</table>

Operating Systems in use:
• Windows Server 2008
• Windows Server 2012
• Windows 7
• Windows 8.1
• Windows 10

Database Management Systems in use:
• SQL 2005
• SQL 2008
• SQL 2012
• Oracle 10g
Other Software in use:
- Microsoft Office 2013, 2016

II. CONDITIONS GOVERNING THE PROCUREMENT

A. EXPLANATION OF EVENTS

1. **Submission of Proposal:** All offeror Proposals must be received for review and evaluation by the Chief Procurement Officer or his/her designee no later than the established due date and time. RRPS will record the date and time each submittal was received. Proposals must be addressed and mailed or delivered to the Chief Procurement Officer. Proposals must be sealed and labeled on the outside of the package to clearly indicate that they are in response to the Request for Proposal. **Proposals received after this deadline, or submitted by facsimile, will not be accepted.**

2. **Any questions or requests for clarification** concerning this RFP solicitation should be submitted in writing, utilizing the format prescribed within Appendix A, by Friday, January 6, 2017 to the Chief Procurement Officer. RRPS’s response to the questions that have been timely submitted will be provided in written format and posted as an amendment to this RFP on the website at http://tinyurl.com/rrps-web-rfp.

3. **Proposal Evaluation:** An Evaluation Committee, appointed by the Chief Procurement Officer, will perform the evaluation of Proposals. During this time, the Chief Procurement Officer may at his/her option initiate discussions with offerors who submit responsive or potentially responsive Proposals for the purpose of clarifying aspects of the Proposal, but Proposals may be accepted and evaluated without such discussion.

4. **Contract Award:** After review and evaluation of the offers received the Procurement Department shall submit a recommendation for award to the RRPS Board formally requesting authorization to the award of the contract. The contract shall be awarded to the offeror whose Proposal is most advantageous to RRPS, taking into consideration the evaluation factors set forth in the RFP.

5. **Protest Deadline:** Any protest by an offeror must be timely and in conformance with Section 13-1-172 NMSA 1978 and applicable RRPS Procurement regulations. The fifteen (15) calendar-day protest period regarding the solicitation documents shall begin on the day following the posting of legal notice. The fifteen (15) calendar-day protest period regarding contract award shall begin on the date the notice of award has been posted to the RRPS Procurement website and end at the close of business on the 15th day following the posting. Protests must be written and must include the name and address of the protestor and the Request for Proposal number. It must also contain a statement of grounds for protest including appropriate supporting exhibits and it must specify the ruling requested from the Chief Procurement Officer. Protests received after the above stated deadlines will not be accepted.

B. INSTRUCTIONS TO OFFERORS

1. **ACKNOWLEDGEMENT OF ADDENDA.** Offerors shall acknowledge receipt of any addenda to this Request For Proposals by identifying the addenda number and date in the space provided on the RFP Offer Signatory Form (Exhibit B).
2. AWARD INFORMATION. Award information will be posted on the Purchasing Department Home Page.

3. CANCELLATION. The District reserves the right to cancel without penalty, this request for proposals, any resultant purchase order or any portion thereof for unsatisfactory performance or unavailability of funds.

4. CLARIFICATIONS. Any requests for clarification of instructions, terms and conditions, insurance, bonds, or offer preparation shall be made only by the Purchasing representative shown on the cover sheet of this Invitation. Note, RRPS will publish and distribute all clarifications in the form of written addenda. Offerors are advised that only published written addenda are to be considered and relied upon as part of this Invitation.

5. LATE SUBMISSIONS. Late submissions of request for proposals will not be considered unless it is determined by the District that the late receipt was due solely to mishandling by the District or the RFP is the only RFP received. All other late submissions will be returned unopened.

6. MODIFICATIONS. Only modifications received prior to the date and time specified for the RFP closing will be accepted. No modifications will be accepted following the opening. Technical clarifications of the RFP submittal may be requested by the Buyer following the opening.

7. NUMBER FOR RFP CLARIFICATION. The Offeror should include a local or toll-free number for RFP clarifications. Failure to do so may result in the offer being classified as non-responsive.

8. NUMBER OF COPIES. Please submit the number of copies of your offer and all supporting documents stated on the cover sheet. Failure to submit the required number of copies may result in your offer being considered non-responsive.

9. PERIOD FOR OFFER ACCEPTANCE. The Offeror agrees, if his RFP is accepted within 120 calendar days of the closing date, to furnish any and all item(s) and/or services at the prices set forth in his/her RFP, delivered to the designated point(s) within the specified time in the delivery schedule. An additional time period may be requested elsewhere in this Request For Proposals.

10. REJECTION OF REQUEST FOR PROPOSALS. The District reserves the right to award this request for proposals based on price and any other evaluation criteria contained herein, to reject any and all proposal submittals or any part thereof, and to accept the offer that is in the best interest of the District.

11. SUBMISSIONS OF DRAWINGS/LITERATURE. All submissions shall be made at no expense to the District. Returns shall only be made at the Offerors request and expense.

12. TELEGRAPHIC/ELECTRONIC SUBMITTAL. Telegraphic/Electronic submittals will not be considered unless specifically authorized by the Buyer listed on the cover sheet.
However, offers that have been submitted may be modified by telegraphic notice, provided that the notice is received by the DUE DATE AND TIME specified for the closing.

13. WITHDRAWAL OF REQUEST FOR PROPOSALS. Proposal submittals may be withdrawn by written notice, telegram or in person by an offeror or an authorized representative any time prior to the award. Request for proposals requiring RFP security will result in forfeiture of the security if the offer is withdrawn following the opening.

14. RIGHT TO WAIVE MINOR IRREGULARITIES. RRPS reserves the right to waive minor irregularities. RRPS also reserves the right to waive mandatory requirements provided that all of the otherwise responsive request for proposals failed to meet the same mandatory requirements and the failure to do so does not otherwise materially affect the procurement. This right shall be exercised at the sole discretion of RRPS Chief Procurement Officer.

15. RESIDENT BUSINESS AND RESIDENT CONTRACTOR PREFERENCE CERTIFICATION. To receive a resident business preference pursuant to Section 13-1-21 NMSA 1978 or a resident contractor preference pursuant to 13-4-2 NMSA 1978, a business or contractor is required to submit with its RFP or proposal a copy of a valid resident contractor certificate issued by the taxation and revenue department.

16. RESIDENT VETERAN PREFERENCE. In addition, the attached “Resident Veteran Preference Certification” form (Exhibit D) must filled out, signed and accompany any RFP submittal from any business wishing to receive consideration for resident veteran’s preference.

17. OFFEROR DEFINED. Reference to the terms offeror, seller, service provider, offeror, contractor are to be defined, viewed and interpreted to be interchangeable and to have the same meaning as one another, as referenced in this solicitation.

C. REQUEST FOR PROPOSAL (RFP) TERMS AND CONDITIONS
The General Terms and Conditions on the reverse side of RRPS’s purchase order are an equal and integral part of this Request For Proposals (RFP) and are identified within Section II (D). The terms, conditions and specifications contained in this RFP shall be incorporated into all purchase orders issued as a result of this RFP, including any addenda. RRPS reserves the right to negotiate with a successful Offeror (Contractor) provisions in addition to those stipulated in this RFP. The contents of the successful Offeror’s RFP submittal may be incorporated into an award agreement.

Should an Offeror object to any of the RRPS Terms and Conditions contained within this solicitation, that Offeror must propose specific alternative language for RRPS’s review and consideration. General references to the Offeror’s terms and conditions or attempts at complete substitutions are not acceptable to RRPS and may result in disqualification of the Offeror’s RFP submittal. Offerors must provide a brief statement of the purpose and impact, if any, of each proposed change followed by the specific proposed alternate wording. Any proposed changes to the terms and conditions incorporated and/or attached to this RFP, must be stated in Offeror’s
RFP submittal in a Section marked “PROPOSED ALTERNATIVE TERMS AND CONDITIONS.” Offerors are cautioned that any changes to the terms and conditions that are NOT stated in the RFP response will not be entertained by RRPS at a later date. Any provisions in any RFP submittal, quotation, acknowledgment or other forms or contract documents applicable to the services that are inconsistent, or in conflict, with any provisions of this RFP or the resultant contract, will be ineffective and inapplicable.

RRPS reserves the right to reject a RFP submittal on the basis that the proposed compromising language cannot be accepted by RRPS. Any additional terms and conditions which may be the subject of negotiation will be discussed only between RRPS and the successful Offeror and shall not be deemed an opportunity to amend the Offeror’s RFP submittal.

NOTE: An Awardee of a Price Agreement established with RRPS has the opportunity to market a resultant Price Agreement to other New Mexico local public bodies and state agencies under the State of New Mexico Public Purchases and Property Act, NMSA 1978, Article 1, Procurement, Section 13-1-129, “Procurement under existing contracts.”

1. ADDRESSES FOR NOTICES. Any notice required to be given or which may be given under this RFP or a resultant contract shall be in writing and delivered in person or via first class mail.

Address if notice delivered by first class mail:
Rio Rancho Public Schools
Purchasing Department
500 Laser Road NE
Rio Rancho, New Mexico 87124

2. CANCELLATION. The District reserves the right to cancel, without penalty, this RFP, any resultant contract or any portion thereof for unsatisfactory performance, convenience, cancellation of the project or unavailability of funds.

4. DEBARMMENT AND SUSPENSION CERTIFICATION FORM. Offeror is required to sign the attached SUPPLIER DEBARMMENT AND SUSPENSION CERTIFICATION FORM. Failure to provide the District with a completed Conflict of Interest Form may result in the RFP submittal being considered non-responsive.

5. COST ANALYSIS/BREAKDOWN. A cost analysis or breakdown of your offer may be required. If required, the cost analysis information may be marked as confidential information if it includes information considered to be proprietary to your operation. The total RFP cost will not be considered confidential.

6. DAMAGE AND SECURITY OF RRPS PROPERTY: The Offeror shall be responsible for all damage to persons or property that occurs as a result of offeror’s fault or negligence, or that of any of his employees, agents and/or subcontractors. The offeror shall save and keep harmless RRPS against any and all loss, cost, damage, claims, expense or liability in connection with the performance of any contract awarded in response to this solicitation. Any equipment or facilities damaged by the offeror’s operations shall be repaired and/or restored to their original condition at the offeror’s expense, including but not limited to cleaning and painting.
7. DISRUPTION OF NORMAL ACTIVITY. All work shall be performed so as not to interfere with normal District activities. When it is necessary to disrupt normal activities, the schedule of work, and the areas to be affected must be approved by RRPS’s authorized representative prior to commencement of the work.

8. DISCLOSURE OF RFP SUBMITTAL CONTENTS: The RFP submittals will be kept confidential until after a contract award has been made. At that time, all RFP submittals and documents pertaining to the proposal submittals will be open to the public, except for the material that is proprietary or confidential. The District will not disclose or make public any pages of a proposal submittal on which the Seller has stamped or imprinted “proprietary” or “confidential” subject to the following requirements. Proprietary or confidential data shall be readily separable from the RFP submittal in order to facilitate eventual public inspection of the non-confidential portion of the RFP submittal. Confidential data is normally restricted to confidential financial information concerning the Seller’s organization and data that qualifies as a trade secret in accordance with the Uniform Trade Secrets Act, 57-3A-1 to 57-3A-7 NMSA 1978. The price of products RFP or the cost of services proposed shall not be designated as proprietary or confidential information. If a request is received for disclosure of data for which a Seller has made a written request for confidentiality, the District shall examine the Seller’s request and make a written determination that specifies which portions of the RFP submittal should be disclosed. Unless the Seller takes legal action to prevent the disclosure, the RFP submittal will be disclosed. The RFP submittal shall be open to public inspection subject to any continuing prohibition on the disclosure of confidential data.

9. ELIGIBILITY FOR PARTICIPATION IN GOVERNMENT PROGRAMS. Each party represents that neither it nor any of its management or any other employees or independent contractors who will have any involvement in the services or products supplied under this solicitation or any resultant agreement, have been excluded or debarred from participation in any government program. Further, each party represents that it is not aware of any such pending action(s) (including criminal actions) against each party or its employees or independent contractors. Each party shall notify the other immediately upon becoming aware of any pending or final action in any of these areas.

10. EMPLOYEE CERTIFICATION: The Seller and all Seller’s employees utilized on the work to be performed under this RFP must have the proper certification(s) and license(s) to comply with State and Local requirements in regard to the work to be performed under this RFP. The Seller shall use only fully qualified and approved service technicians to perform inspections, service and/or repairs covered under this RFP.

11. FOREIGN PAYMENTS. Payment for services performed by a foreign individual or a foreign corporation while in the US may be subject to 30% tax withholding per IRS Publication 515.

12. FINANCIAL STATEMENT. All Offerors may be required to submit with their RFP submittal an audited Financial Statement from the end of their most recent fiscal year.

14. INSURANCE REQUIREMENTS. The Seller is required to carry insurance that meets the requirements in the Exhibit labeled “INSURANCE REQUIREMENTS” or as noted in the specifications. Seller must submit the Certificate of Insurance to the appropriate Buyer prior to commencing work under an Agreement. Insurance shall remain in effect for the entire term of
the Agreement and must be extended to coincide with any future contract extensions. This RFP Number must appear on the Certificate of Insurance.

15. OSHA REGULATIONS. The Seller shall abide by Federal Occupational Safety and Health Administration (OSHA) regulations, the State of New Mexico Environmental Improvement Board’s Occupational Health and Safety Regulations that apply to the work performed under this RFP. The Seller shall defend, indemnify, and hold RRPS free and harmless against any and all claims, loss, liability and expense resulting from any alleged violation(s) of said regulation(s) including but not limited to, fines or penalties, judgments, court costs and attorney’s fees.

16. OPTION TO RENEW. The District reserves the option to renew any resultant Purchase Order/Price Agreement if such renewal is mutually agreed to and found to be in the best interest of the District. These renewal options will be exercised in increments as indicated in the RFP submittal specifications, or if not stated, in one-year terms. Renewals shall be in accordance with Section 13-1-150 NMSA.

19. PROTECTION OF CONFIDENTIAL DATA. Service Provider agrees to abide by the limitations on re-disclosure of personally identifiable information from education records set forth in The Family Educational Rights and Privacy Act (34 CFR § 99.33 (a)(2) and with the terms set forth below. 34 CFR 99.33 (a)(2) states that the officers, employees and agents of a party that receives education record information from the Institution may use the information, but only for the purposes for which the disclosure was made.

Definition: Covered data and information (CDI) includes paper and electronic student education record information supplied by Institution, as well as any data provided by Institution’s students to the Service Provider.

Acknowledgment of Access to CDI: Service Provider acknowledges that the Purchase Order/Agreement allows the Service Provider access to CDI.

Prohibition on Unauthorized Use or Disclosure of CDI: Service Provider agrees to hold CDI in strict confidence. Service Provider shall not use or disclose CDI received from or on behalf of Institution (or its students) except as permitted or required by the Purchase Order/Agreement, as required by law, or as otherwise authorized in writing by Institution. Service Provider agrees not to use CDI for any purpose other than the purpose for which the disclosure was made. If the Family Policy Compliance Office of the U.S. Department of Education determines that the Service Provider improperly disclosed personally identifiable information obtained from Institution’s education records, Institution may not allow the Service Provider access to education records for at least five years.

Return or Destruction of CDI: upon termination, cancellation, expiration or other conclusion of the Purchase Order/Agreement. Service Provider shall return all CDI to Institution or, if return is not feasible, destroy any and all CDI. If the Service Provider destroys the information, the Service Provider shall provide Institution with a certificate confirming the date of destruction of the data.
Maintenance of the Security of Electronic Information: Service Provider shall develop, implement, maintain and use appropriate administrative, technical and physical security measures to preserve the confidentiality, integrity and availability of all electronically maintained or transmitted CDI received from, or on behalf of Institution or its students. These measures will be extended by contract to all sub-contractors used by Service Provider.

Reporting of Unauthorized Disclosures or Misuse of Covered Data and Information: Service Provider shall, within one day of discovery, report to Institution any use or disclosure of CDI no authorized by this Purchase Order/Agreement or in writing by Institution. Service Provider’s report shall identify: (i) the nature of the unauthorized use or disclosure, (ii) the CDI used or disclosed, (iii) who made the unauthorized use or received the unauthorized disclosure, (iv) what Service Provider has done or shall do to mitigate any deleterious effect of the unauthorized use or disclosure, and (v) what corrective action Service Provider has taken or shall take to prevent future similar unauthorized use or disclosure. Service Provider shall provide such other information, including a written report, as reasonably requested by Institution.

Indemnity: Service Provider shall defend and hold Institution harmless from all claims, liabilities, damages, or judgments involving a third party, including Institution’s costs and attorney fees, which arise as a result of Service Provider’s failure to meet any of its obligations under this Purchase Order/Agreement.

Note: Inclusion of data by students into the terms of the contract will depend upon the contract and may not be needed."

20. REFERENCES. The Offeror may be required to furnish a listing of references of organizations and/or businesses that Offeror has provided with similar goods and/or services. The organization’s name, a contact, a telephone number and a brief description of the goods and/or services provided are required for each reference (See Appendix B). Failure to submit the information may result in the Offeror’s RFP submittal being considered as non-responsive. RRPS may make such investigations as necessary to determine the ability of the Offeror to adhere to the requirements specified within this RFP. The RRPS Purchasing Department will reject the RFP submittal of any Offeror who is not a responsible Offeror or fails to submit a responsive RFP submittal as defined in Section 13-1-83, and Section 13-1-85 NMSA 1978.

21. RELEASE RRPS GOVERNING BOARD. The Contractor shall, upon final payment of the amount due under a resultant Purchase order/Agreement, release the Governing Board of Rio Rancho Public Schools, their officers and employees, and the State of New Mexico from liabilities, claims and obligations whatsoever arising from the Purchase Order/Agreement. The Contractor agrees not to purport to bind Rio Rancho Public Schools or the State of New Mexico to any obligation not assumed in the Purchase Order/Agreement by the Regents of Rio Rancho Public Schools or the State of New Mexico unless the Contractor has express, written authority to do so, and then, only within the strict limits of that authority.

22. RETENTION OF RECORDS. Contractor will maintain detailed records indicating the date, time and nature of goods and/or services provided under the Agreement for a period of at
least five years after termination of the Agreement, and will allow access for inspection by Rio Rancho Public Schools, the Secretary for Health and Human Services, the Comptroller General and the Inspector General to such records for the purpose of verifying costs associated with provisions of services under the Agreement.

23. REIMBURSABLE TRAVEL AND LIVING EXPENSES. Any pre-negotiated travel and living expenses that Offeror may incur in providing RRPS goods and/or services pursuant to an Agreement, are limited to reimbursement for the actual cost of commercial “coach” airline travel; per diem meal reimbursement limited to the rate established by the Internal Revenue Services (per diem reimbursement includes the cost of food, beverages, and gratuities); lodging at a hotel, and car rental as established with selected rental agencies as per RRPS’s web site: http://www.RRPS.edu/~purch/priceagree.html. RRPS will not reimburse for any other travel and/or living expenses.

24. RIGHT TO PROTEST. This solicitation or the award of an RFP may be protested as per RRPS Purchasing Department Protest Procedures.

25. SCHEDULE DELAYS. If after the award, the Seller becomes aware of possible problems that could result in delay in completion of the work on the agreed-to schedule, the Seller must immediately notify the Buyer or the designated representative. The initial notification of the delay may be verbal with a written confirmation, giving the probable cause and effect, with recommendations for alternate action. Nothing in this paragraph will be interpreted as relieving the Seller of its contractual obligations; however, failure to notify the District promptly will be a basis for determining the Seller responsibility in an otherwise excusable delay.

26. SELLER’S EMPLOYEES AND AGENTS. Seller shall have complete charge and responsibility for persons employed by Seller and engaged in the performance of the specified work. The Seller, its agents and employees state that they are independent contractors and not employees of the District. Seller, its agents and employees shall not accrue leave, retirement, insurance, bonding or any other benefit afforded to employees of the District as a result of this Purchase Order.

27. SITE INSPECTION. The site(s) referenced in this RFP are available for inspection. Arrangements may be made by contacting the individual listed on the cover sheer.

28. SITE FAMILIARITY. The Seller shall be responsible for thoroughly inspecting the site and work to be done prior to submission of an offer. The Seller warrants by this submission that the site has been thoroughly inspected and the work to be done and that the offer includes all costs required to complete the work. The failure of the Seller to be fully informed regarding the requirements of this solicitation will not constitute grounds or any claim, demand for adjustment or the withdrawal of an offer after the opening.

29. STATE AND LOCAL ORDINANCES: The Seller shall perform work under the resultant contract in strict accordance with the latest adopted version of all State and local codes, ordinances, and regulations governing the work involved. All materials and labor necessary to comply with the rules, regulations and ordinances shall be provided by the Seller. Where the
drawings and/or specifications indicate materials or construction in excess of the code requirements, the drawings and/or specifications shall govern. The Seller shall be responsible for the final execution of the work to meet these requirements. In the event of a conflict between various codes and standards, the more stringent shall apply.

30. WAIVER. Any resultant Purchase Order/Agreement shall herein contain a provision that states that no waiver of any breach of the Contract or any terms or conditions thereof shall be held to be a waiver of any other or subsequent breach; nor shall any waiver be valid, alleged or binding unless the same shall be in writing and signed by the party to have granted the waiver.

31. WORKERS COMPENSATION. No worker’s compensation insurance has been or will be obtained by RRPS on account of Seller or its employees or agents. Seller shall comply with the worker’s compensation laws with respect to Seller and Seller's employees and agents.

D. RIO RANCHO PUBLIC SCHOOLS (RRPS) STANDARD TERMS AND CONDITIONS

1. ACCEPTANCE AND REJECTION.
If prior to final acceptance, any goods or services are found to be defective or not as specified, or if RRPS is entitled to revoke acceptance of them RRPS may reject or revoke acceptance, require Seller to correct without charge within a reasonable time, or require delivery at an equitable reduction in price, at RRPS's option. Seller shall reimburse RRPS for all incidental and consequential costs related to unaccepted goods or services. Notwithstanding final acceptance and payment, Seller shall be liable for latent defects, fraud, or such gross mistakes as amount to fraud. Acceptance of goods or services shall not waive the right to claim damages for breach of contract.

2. AGREEMENT
This Purchase Order is the sole and entire Agreement between the parties; any documents incorporated into this Agreement are listed explicitly on the front side of this Purchase Order, or are incorporated by implication by the terms of this Purchase Order. Any terms inconsistent with or in addition to this Purchase Order proposed by Seller are deemed rejected unless agreed to in writing by an appropriate RRPS official.

3. ASSIGNMENT
This Purchase Order is assignable by RRPS. Except as to any payment due hereunder, this Purchase Order is not assignable by Seller without written approval from RRPS.

4. CHANGES
RRPS may make changes within the general scope of this Purchase Order by giving notice to Seller and subsequently confirming such changes in writing. If such changes affect the cost of, or the time required for performance of this Purchase Order, an appropriate equitable adjustment shall be made. No change by Seller shall be recognized without written approval of RRPS. Any claim of Seller for an adjustment under this Paragraph must be made in writing within thirty (30) days from the date of receipt by Seller of notification of such change. Nothing in this Paragraph shall excuse Seller from proceeding with the performance of the Purchase Order as changed hereunder.

5. CONFLICT OF INTEREST
Seller shall disclose to RRPS Finance Department the name(s) of any RRPS employee or member of the Governing Board who has a direct or indirect financial interest in the Seller or in the
proposed transaction. An RRPS employee or member of the Governing Board that has a direct or indirect financial interest in the Seller or in the proposed transaction if presently or in the preceding twelve (12) months the employee/member of the Governing Board or a close relative has an ownership interest in the Seller (other than as owner of less than 1% of the stock of a publicly traded corporation); works for the Seller, is a partner, officer, director, trustee or consultant to the Seller, has received grant, travel, honoraria or other similar support from the Seller, or has a right to receive royalties from the Seller. Seller shall file a Conflict of interest Disclosure form with RRPS Finance Department.

6. DISCOUNTS
If prompt payment discounts apply to this Purchase Order any discount time will not begin until the materials, supplies, or services have been received and accepted and a correct invoice received by RRPS’s Accounts Payable Department. In the event testing is required prior to acceptance, the discount time shall begin upon completion of the tests and acceptance.

7. EQUAL OPPORTUNITY AND AFFIRMATIVE ACTION
In performing the services required under this Purchase Order, each party shall be an equal opportunity employer and shall conform to all affirmative action and other applicable requirements; accordingly, each party shall neither discriminate nor permit discrimination in its operations or employment practices against any person or group of persons on the basis of race, age, religion, color, national origin, ancestry, sex, physical or mental handicap or medical condition, sexual preference, prior military involvement or any other manner prohibited by law.

8. F.O.B
Unless stated otherwise, the price for goods is F.O.B. the place of destination, and the place of destination is RRPS's designated campus address.

9. INDEMNIFICATION AND INSURANCE
Seller assumes the entire responsibility and liability for losses, expenses, damages, demands and claims in connection with or arising out of any actual or alleged personal injury (including death) and/or damage or destruction to property sustained or alleged to have been sustained in connection with or arising out of the goods delivered by Seller or the performance of the work by Seller its agents, employees, subcontractors or consultants, except to the extent of liability arising out of the negligent performance of the work by or willful misconduct of RRPS. Seller shall indemnify, defend and hold harmless RRPS, its officers, agents, and employees from any and all liability for such losses, expenses, damages, demands, and claims and shall defend any suit or action brought against any or all of them based on any actual or alleged personal injury or damages and shall pay any damage costs and expenses including attorneys' fees, in connection with or resulting from such suit or action. Seller will also indemnify, defend and hold harmless RRPS against any joint and several liabilities imposed against RRPS with respect to strict products liability claims attributable to the fault of the Seller.

Seller agrees that it and its subcontractors will maintain general liability, product liability and property damage insurance in reasonable amounts (at least equal to the New Mexico Tort Claims Act limits) covering the above obligation and will maintain workers' compensation coverage covering all employees performing under this Purchase Order on premises occupied by or under the control of RRPS. The liability of RRPS will be subject is all cases to the immunities and limitations of the New Mexico Tort Claims Act, Sections 41-4-1 et seq. NMSA 1978, as amended.
10. INDEPENDENT BUSINESS
Neither Seller nor any of its agents shall be treated as an employee of RRPS for any purpose whatsoever. Seller declares that Seller is engaged in an independent business and has complied with all federal, state and local laws regarding business permits and licenses of any kind that may be required to carry out the said business and the tasks to be performed under this Purchase Order. Seller further declares that it is engaged in the same or similar activities for other clients and that RRPS is not Seller's sole or only client or customer.

11. INSPECTION
RRPS may inspect, at any reasonable time, any part of Seller's plant or place of business, which is related to performance of this Purchase Order. Final Inspection will be made at the destination upon completion of delivery of goods and services. Acceptance of delivery shall not be considered acceptance of the goods and/or services furnished. Final inspection shall include any testing or Inspection procedures required by the Specifications.

12. INSTRUMENTALITIES
Seller shall supply all equipment, tools, materials and supplies to accomplish the designated tasks except as set forth in this purchase order or its attachments.

13. OTHER APPLICABLE LAWS
Any provision required to be included in a purchase order of this type by any applicable and valid executive order, federal, state or local law, ordinance, rule or regulation shall be deemed to be incorporated herein.

14. OWNERSHIP
Ownership of Documents - All documents which are prepared by the Vendor/Contractor or any member of the consulting team that form a part of its services under this Agreement are the sole property of RRPS and such works may not be reproduced nor distributed without the express written consent of RRPS and shall be delivered to RRPS upon termination and or completion of this Agreement if RRPS so requests. The Vendor/Contractor shall be responsible for the protection and/or replacement of any original documents in its possession. RRPS shall receive all original drawings and the Vendor/Contractor shall retain a reproducible copy.

15. PATENT AND COPYRIGHT INDEMNITY
Seller shall indemnify, defend and hold harmless RRPS against all losses, liabilities, lawsuits, claims, expenses (including attorneys’ fees), costs, and judgments incurred through third party claims of infringement of any copyright, patent, trademark or other intellectual property rights.

16. PAYMENT TERMS
Upon written request from Seller for payment, RRPS shall, within 30 days, issue a written certification of complete or partial acceptance or rejection, with payment to follow within 30 days after certificate of acceptance. Late payment charges shall be ½ of 1% per month.

17. PAYROLL OR EMPLOYMENT TAXES
No federal, state, or local income, payroll or employment taxes of any kind shall be withheld or paid by RRPS with respect to payments to Seller or on behalf of Seller its agents or employees. Seller shall withhold and pay any such taxes on behalf of its employees as required by law. The payroll or employment taxes that are the subject to this paragraph include but are not limited to
FICA, FUTA, federal personal income tax, state personal income tax, state disability insurance tax, and state unemployment insurance tax.

18. PENALTIES
The Procurement Code Section 13-1-28 at seq. NMSA 1978, as amended imposes civil and criminal penalties for its violation. In addition, the New Mexico criminal statutes impose criminal penalties for bribes, gratuities and kickbacks.

19. SELLER’S EMPLOYEES AND AGENTS
Seller shall have complete charge and responsibility for persons employed by Seller and engaged in the performance of the specified work. The Seller, its agents and employees state that they are independent contractors and not employees of RRPS. Seller, its agents and employees shall not accrue leave, retirement, insurance, bonding or any other benefit afforded to employees of RRPS as a result of this Purchase Order.

20. TERMINATION AND DELAYS
RRPS may by written notice stating the extent and effective date, terminate this Purchase Order for convenience in whole or in part, at any time. RRPS shall pay Seller as full compensation for performance until such termination: the unit or pro rata order price for the delivered and accepted portion: and (2) incidental damages, not otherwise recoverable from other sources by Seller, as approved by RRPS, with respect to the undelivered or unaccepted portion of this Purchase Order provided compensation hereunder shall in no event exceed the total Purchase Order price. Such amount will be limited to Seller’s actual cost, and may not include anticipated profits. RRPS shall not be liable for consequential damages.

RRPS may by written notice terminate this Purchase Order in whole or in part for Seller’s default if Seller refuses or fails to comply with the provisions of this Purchase Order or fails to make progress so as to endanger performance and does not cure such failure within a reasonable period of time. In such event, RRPS may otherwise secure the materials, supplies or services ordered, and Seller shall be liable for damages suffered by RRPS thereby, including incidental and consequential damages. If after notice of termination, RRPS determines Seller was not in default, or if Seller’s default is due to failure of RRPS, termination shall be deemed for the convenience of RRPS. The rights and remedies of RRPS provided in this paragraph shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Purchase Order as used in this paragraph, the word “Seller” includes Seller and Seller’s sub-suppliers at any tier.

21. TITLE AND DELIVERY
Title to the materials and supplies passed hereunder shall pass to RRPS upon acceptance at the FOB point specified, subject to the right of RRPS to reject. For any exception to the delivery date specified, Seller shall give prior notification and obtain approval therefrom RRPS’s Finance Department. Time is of the essence and the purchase order is subject to termination for failure to deliver on time.

22. WARRANTIES
Seller warrants the goods and/or services furnished to be exactly as specified in this Purchase Order, free from defects in Seller’s design, labor, materials and manufacture, and to be in compliance with any drawings or specifications incorporated herein and with any samples furnished by Seller. All applicable UCC warranties express and implied are incorporated herein.
23. **WORKERS COMPENSATION**
No workers compensation insurance has been or will be obtained by RRPS on account of Seller or its employees or agents. Seller shall comply with the workers compensation laws with respect to Seller and Seller's employees and agents.

24. **CAMPAIGN DISCLOSURE**
   a) The Seller will disclose all campaign contributions given by the Seller or a family member or representative of the Seller to any RRPS Governing Board member two years prior to the issuance of this purchase order, if the aggregate total of contributions given by the Seller or a family member or representative of the Seller to the RRPS Governing Board Member exceeds $250 over the two-year period. The disclosure will indicate the date, amount, nature and purpose of the contribution. The disclosure statement will be on a form developed and made available electronically by RRPS’s Purchasing Department (*See Exhibit E*).
   b) A Seller submitting a disclosure statement pursuant to this section who has not contributed to an applicable public official, whose family members have not contributed to an applicable public official or whose representatives have not contributed to an applicable public official will make a statement that no contribution was made.
   c) A Seller or a family member or representative of the Seller will not give a campaign contribution or other thing of value to an applicable public official during the pendency of the procurement process or during the pendency of negotiations for a sole source or small purchase contract.

**III. RESPONSE FORMAT AND ORGANIZATION**

**A. NUMBER OF RESPONSES:**
Offerors shall submit one (1) original Proposal and three (3) additional copies to the location specified on the cover page, on or before the closing date and time for receipt of Proposals.

**B. PROPOSAL FORMAT:**
All Proposals must be typewritten on standard 8½ x 11 paper (larger paper is permissible for spreadsheets) and placed within a binder with tabs delineating each section. Proposal submittals shall not exceed 40 single sided pages of a font no smaller than 12pt.

**C. PROPOSAL ORGANIZATION:**
Offerors are to address the evaluation criteria items in the order in which they are presented and appear in this RFP. All forms provided in the RFP must be thoroughly completed and included in the appropriate section of the Proposal. Offerors may attach other materials, which they feel may improve the quality of their responses. However, these materials should be included as items in a separate appendix.

The proposal (original and copies) must be organized in binders with indexed tab dividers in the following format and must contain, as a minimum, all listed items in the sequence indicated.
Note, any proposal that does not adhere to these general requirements, format and organization may be deemed non-responsive and rejected on that basis.

- **Cover Letter**
- **Evaluation Criteria 1 through 13 (See section B below)**
- **Exhibit A: RRPS Supplier Conflict of Interest and Debarment/Suspension Cert. Form**
- **Exhibit B: Offer Signatory Form**
• **Exhibit D: Resident Veteran Preference Certification** (Note, qualified offerors will be entitled to in-state Vendor/Veteran preference as provided for pursuant to Section 13-1-21, NMSA 178.)

• **Exhibit E: Campaign Contribution Disclosure Form**

• **Appendix B: Business Reference Submittal Form**

**Cover Letter:**

- The name, title, address, telephone number, and electronic mail address of the person authorized to bind the Vendor to the contract, who will receive all official notices concerning this RFP.
- The Vendor’s Federal Tax Identification Number or Social Security Number.
- A statement that the proposal is a firm and irrevocable offer for a period of one hundred twenty (120) days.
  - Vendor must confirm they understand the RFP requirements and commit to meeting these requirements. Explicitly indicate acceptance of the Conditions Governing the Procurement stated in Section II, Paragraph C.1
- Any exceptions the Vendor may have to any of the requirements of the solicitation.
- Acknowledge receipt of any and all amendments to this RFP.
- Be signed by the person authorized to contractually obligate the organization Letter must be signed by person authorized to bind the Vendor.

**Index:**

**Tab1: Executive Summary**

The executive summary should discuss, at a very high level, the vendor’s understanding of Rio Rancho Public School’s needs. The vendor will give a brief overview as to why vendor’s system is the best solution to further Rio Rancho Public School’s goals. The vendor does not need to explain in detail how specific features of the vendor’s solution will work. Rio Rancho Public Schools expects the vendor’s narrative and other materials in the ensuing sections of the vendor’s response to go into the appropriate detail.

**Tab 2: Vendor Information**

This section should include the following at a minimum:

- Completed Vendor Capabilities Table
- Vendor History
- Financial Stability
- Proposed Staff and their relevant experience (include a description of proposed Project Manager dedicated to RRPS)
- References - Vendors shall list at least five (5) K-12 references for their products that they propose to use in Rio Rancho Public Schools (**See Appendix B - form**):
  - Reference information should include:
    - District Contact name and contact information
    - District Size
    - Information on contract start/end dates as well as a scope of services performed for the reference district
  - The products must have been installed and working at each reference location for at least three (3) years.
  - The reference districts size similar to Rio Rancho Public Schools is preferred.
Vendors should expect Rio Rancho Public Schools to ask extensive questions from these references. Rio Rancho Public Schools reserves the right to make on-site visits to these references for demonstrations of the proposed products.

Tab 3: Vendor Capability Requirements
(See evaluation criteria EC-1 below)

Tab 4: Functionality Tables
The vendor must supply responses to the Vendor Capability Requirements and Functionality Requirements tables (see evaluation criteria EC-1 below). The vendor may also include in this section any additional information supporting the vendor’s solution.

Tab 5: Support Approach
In addition to submitting the required Support Requirements tables (see evaluation criteria EC-3 below), the vendor may also include in this section any additional information supporting the vendor’s solution.

Tab 6: Technical Requirements
In addition to submitting the required Technical Requirements tables (see evaluation criteria EC-4 below), the vendor may also include in this section any additional information/screenshots supporting the vendor’s solution.

Tab 7: References
The Proposer must be able to demonstrate a successful track record of past performance providing products/services closely related to those specified in this RFP. Provide contact names and telephone numbers of at least five (5) institutions that have utilized your services. (Reference Appendix B)

Tab 8: Cost Proposal
Vendor’s response should include, but not be limited to, the following (see evaluation criteria EC-6 below):
- Pricing
- Pricing Assumptions
- Licensing options must include:
  - District License with pricing as a complete solution for unlimited users
  - Options for annually renewing contracts (3 year and 5 year)

Tab 8: Exceptions & Sample Contract
Vendor shall provide a sample contract and any exceptions to Rio Rancho Public Schools’ terms and conditions. However, providing these materials does not constitute acceptance of these terms by Rio Rancho Public Schools until a final contract and terms are signed.

Tab 9: Other Vendor Materials
Vendors should use this section to provide Rio Rancho Public Schools any other relevant information concerning the vendor’s offerings, awards or other recognitions, or other relevant information.

IV. EVALUATION PROCESS & CRITERIA
A. EVALUATION PROCESS:
1. All offeror Proposals will be reviewed for compliance with the mandatory requirements stated within the RFP. Proposals deemed non-responsive will be eliminated from further consideration.

2. Responsive Proposals will be evaluated based upon the stated evaluation factors identified within this Section, which have been assigned a point value. The responsible offerors with the highest scores may be selected as finalist offerors based upon their Proposal submittal. Finalist offerors who are asked to submit revised Proposals for the purpose of obtaining best and final offers will have their points recalculated accordingly. The responsible offeror whose Proposal is most advantageous to RRPS, taking into consideration the evaluation factors, will be recommended for contract award.

3. Any questions concerning the evaluation process for this RFP should be submitted in writing to the RRPS Chief Procurement Officer. All responses will be in writing and posted as amendments on the website at http://tinyurl.com/rrps-web-rfp. For any questions concerning the project process or scheduling during the selection process, or for project management information, please contact the Chief Procurement Officer.

B. EVALUATION CRITERIA (“EC”):
The following is a summary of evaluation criteria with point values assigned to each. These weighted criteria will be used in the evaluation of individual proposal offers.

**EVALUATION CRITERIA:** The following is a summary of evaluation criteria with point values assigned to each. These weighted criteria will be used in the evaluation of individual proposal offers.

<table>
<thead>
<tr>
<th>Evaluation Criteria</th>
<th>Points Available</th>
</tr>
</thead>
<tbody>
<tr>
<td>EC-1: Vendor Capability Requirements</td>
<td>10</td>
</tr>
<tr>
<td>EC-2: Functionality Requirements</td>
<td>30</td>
</tr>
<tr>
<td>EC-3: Support Requirements</td>
<td>10</td>
</tr>
<tr>
<td>EC-4: Technical Requirements</td>
<td>10</td>
</tr>
<tr>
<td>EC-5: References</td>
<td>5</td>
</tr>
<tr>
<td>EC-6: Cost Proposal</td>
<td>35</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100 Max points</strong></td>
</tr>
</tbody>
</table>

**EC-1:** Vendor Capability Requirements  10 Pts.

Rio Rancho Public Schools seeks a full understanding of the capabilities of each vendor to supply a fully-functioning assessment management system and data warehouse. In the following table:

- **"Meets"** means that the vendor’s product provides this functionality as part of the vendor’s indicated price without further fee or modification; please provide clarifying comments as needed
- **"Does Not Meet"** means that the vendor does not provide the functionality. For all items marked "Does Not Meet", please provide an explanation.

<table>
<thead>
<tr>
<th>Vendor Capabilities and Experience Requirements</th>
<th>Meets</th>
<th>Does Not Meet</th>
<th>Response</th>
</tr>
</thead>
</table>

1. The vendor’s solution must be accessible via the web or a cloud based solution.

2. The system must be capable of import and export of all critical data and files.

3. The system must support the upload and storage of files from .xls, .csv, word, and pdf.

4. The vendor’s solution must be able to support online testing (via secure test site) as well as paper testing (plain paper & OMR).

5. The vendor’s solution must include the ability to link curriculum and associated materials to assessments.

6. The vendor’s solution must include the ability to create an aligned materials bank linked to assessment results.

7. The vendor’s solution must be able to support both district-created item banks and support item banks populated with third party-created content.


9. Preferred experience: performing conversion of current warehouse to the vendor’s solution.

**EC-2: Functionality Requirements**  
**30 Pts.**

Rio Rancho Public Schools seeks a robust assessment management system and data warehouse that benefits all users, including district and school level administrators, and teachers. To that end, RRPS requires a comprehensive system that allows teachers to enhance classroom practice to personalize learning for all students. Rio Rancho Public Schools desires a fully functioning web-based assessment module, data analytics, and reporting tools that are intuitive and user-friendly for all stakeholders.

**Enterprise-wide System Requirements**

<table>
<thead>
<tr>
<th>REQUIREMENTS</th>
<th>Meets</th>
<th>Does Not Meet</th>
<th>VENDOR RESPONSE – Please describe</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Fully accessible through a web browser, and available 24/7 outside of regularly-scheduled maintenance and/or update windows</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Requires limited or no local client installation</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Content neutral</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. User data can be exported to PDF, .xls or as a CSV file</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
5. Supports permissions-based access to data for administrators, teachers, and multiple or individual school sites

6. Ability for system administrators to "login as specific user" to mirror exactly what a user sees

7. System includes a personalized landing page for each user type that brings together data and functionality from all modules

8. System must be modular, where system area features can be phased in over time

9. Sync with active directory RRPS- Google education

### Assessment Requirements

<table>
<thead>
<tr>
<th>REQUIREMENTS</th>
<th>Meets</th>
<th>Does Not Meet</th>
<th>VENDOR RESPONSE – Please describe</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Ability to create, schedule and administer assessments aligned to national, state or local standards/competencies</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>a. Ability to create, schedule and administer district benchmark assessments</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>b. Ability to create, schedule and administer school-based assessments</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>C Ability to create, schedule and administer classroom-based assessments</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>d. Ability to load 3rd party assessments</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Ability to create test keys and pre-slugged answer sheets</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Ability to create test item banks at the district or school level</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>a. Ability to share test items with schools and teachers combined and independently</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>b. Ability to load 3rd party item banks</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>c. Ability to copy/modify 3rd party items</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>d. Allows for the entry of teacher and student item distractor rationales</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td></td>
<td></td>
</tr>
<tr>
<td>e. Allows for the selection of answer choice patterns (e.g. such as alternating ABCDE and FGHJK)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>f. Allows for auto-scrambling of assessment items and answer choices</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
g. Test creators can associate supplemental resources to any assessment |   |
h. Items on tests may be aligned to standards/competencies from multiple standards/competency sets or within same standard/competency set |   |

4. Ability to create assessments requiring that users not exceed 5 steps

5. Ability to create unique test categories (SLOs, District, Benchmark, Classroom, etc)

6. Ability to create unique item categories

7. Ability to filter test bank by test name, test category, status, subject, grade level, date administered and test ID.

8. Ability to filter item bank by standards/competencies, keyword, grade, subject, metadata (i.e., Blooms, Webb, & Cognitive Level), item type, difficulty level and district created category

9. Supports the creation, assembly and editing of a test including test name, status (draft, public, etc.), subject, timed or not, delivery methods (online via secure test tunnel or clickers, plain paper, and OMR), security, record of student response times, keywords, grade level, test description, test booklet, grading rubric, question numbers, question keyword, type, number of answers, correct answer, maximum possible points and standards/competencies

10. Supports online scheduling and rescheduling of tests

a. Assessments may be assigned to individual students

b. Assessments may be assigned to courses across and within subjects

c. Assessments may be assigned to all schools or sets of schools

d. Assessments may be assigned to sections or sets of students within the section

e. Assessments may be created by the District and recommended to teachers, but not required

11. Users can view tests to be administered by test name, course/section, subject, grade level, administration start date, administration end date,
<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>score due date and student sets</td>
<td></td>
</tr>
<tr>
<td>12. Supports automatic test rescoring once test administrator has made an edit in draft or published form</td>
<td></td>
</tr>
<tr>
<td>13. Ability for teachers to drill down from tests to be administered, to see a test detail page that shows:</td>
<td></td>
</tr>
<tr>
<td>a. Test schedule information</td>
<td></td>
</tr>
<tr>
<td>b. Test details</td>
<td></td>
</tr>
<tr>
<td>c. Test tools</td>
<td></td>
</tr>
<tr>
<td>d. Common Core and state Standards</td>
<td></td>
</tr>
<tr>
<td>e. Test properties</td>
<td></td>
</tr>
<tr>
<td>f. Test additional materials</td>
<td></td>
</tr>
<tr>
<td>14. Ability for teachers to view and print out test booklets and scoring instructions with rubrics</td>
<td></td>
</tr>
<tr>
<td>15. Ability to produce plain paper pre-slunged answer sheets for teachers to print in class</td>
<td></td>
</tr>
<tr>
<td>16. Allows answer sheets to be printed by grade level and allows pre-slunged exports to be generated by grade level</td>
<td></td>
</tr>
<tr>
<td>17. Ability to toggle between student response and scoring criteria on one screen during online administration</td>
<td></td>
</tr>
<tr>
<td>18. Supports secure online assessments, clicker usage, plain paper, and/or OMR-readable forms for test and data collection</td>
<td></td>
</tr>
<tr>
<td>19. Supports a secure online testing environment for testing and data collection:</td>
<td></td>
</tr>
<tr>
<td>a. Supports multiple item formats including multiple choice, True &amp; False, gridded response, drag and drop, in-line response, hotspot, matching, and/or constructed response, as well as rubric-based assessments</td>
<td></td>
</tr>
<tr>
<td>b. Supports test-taking strategies and features including highlighting, flagging, answer choice cross-out, test summaries, item status and pause features</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>---</td>
</tr>
<tr>
<td>c.</td>
<td>Provides students with constructed response formatting options including bold, italic, indent, underline, and carriage return, and maintains student responses as formatted so teachers see exactly what their students typed, as well as automated word counts</td>
</tr>
<tr>
<td>d.</td>
<td>Allows students’ responses to open ended questions to be entered directly into the test tunnel or answered on plain paper answer sheets, scanned, and displayed online for scoring</td>
</tr>
<tr>
<td>e.</td>
<td>Allows students to upload authentic products as responses to assessment items such as Word, Excel, PDF, JPEG, GIF, WMV, AVI or embedded hyperlinks</td>
</tr>
<tr>
<td>f.</td>
<td>Provides students with a grade-level appropriate tutorial and help feature</td>
</tr>
<tr>
<td>g.</td>
<td>Limits online test accessibility to students scheduled for the related course</td>
</tr>
<tr>
<td>h.</td>
<td>Auto-saves students online assessments to avoid loss of work</td>
</tr>
<tr>
<td>i.</td>
<td>Provides internet connectivity alerts to help proctors identify network issues during online assessments</td>
</tr>
<tr>
<td>j.</td>
<td>Saves student current progress if internet becomes unavailable</td>
</tr>
<tr>
<td>k.</td>
<td>Locks down site so students can not go to other websites</td>
</tr>
<tr>
<td>l.</td>
<td>Provides accommodations for students (i.e. read-aloud or large print) which can be tracked by student</td>
</tr>
<tr>
<td>20.</td>
<td>Ability to secure SLO and district-level assessments so teachers cannot access test content outside of individual testing session</td>
</tr>
<tr>
<td>21.</td>
<td>Includes a test proctor dashboard</td>
</tr>
<tr>
<td>22.</td>
<td>Supports scanning of results using plain paper or OMR scanning</td>
</tr>
<tr>
<td>23.</td>
<td>Provides method for having locally scanned results immediately populate within online reporting system</td>
</tr>
<tr>
<td>24.</td>
<td>Supports scanner personnel in editing scanned results, manually entering test results in lieu of scanning, and manually entering scores for open ended questions</td>
</tr>
<tr>
<td>25.</td>
<td>Ability to see test results by completion status and score group breakdown</td>
</tr>
</tbody>
</table>
26. Provides a state test and/or standardized test result predictive function

27. Allows for the import of predictive scores from third-party assessment platforms for benchmark reporting

28. Supports test sharing for site and district staff

29. Ability to enable access to tests and item banks by role and institution

30. Ability to track data collection of scanned assessments district wide from a central location

31. Ability to see recent and scheduled tests from a central location

32. Allows districts to define cut scores for existing score groups for each test administered

### Data Management & Reporting Requirements

<table>
<thead>
<tr>
<th>REQUIREMENTS</th>
<th>Meets</th>
<th>Does Not Meet</th>
<th>VENDOR RESPONSE – Please describe</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Administrative functions include ability to:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>a. Name pre-formatted and custom report categories</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>b. Configure Dashboards</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>c. Manage report and data element metadata (sort order, defaults values, display text)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>d. Create teacher comparison reports to compare performance by teacher and target professional development</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Ability to customize dashboards at the district level</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Ability to change view of Dashboards for previous school years for longitudinal data</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Pre-formatted reports available for streamlined access to most common reports</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Ability to generate custom reports</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. Ability to define filter data using an ad-hoc query tool</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ability to define student set parameters to create a custom student set</td>
<td></td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>-------------------------------------------------------------------------</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8.</td>
<td>Ability to create a report based on a student set</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9.</td>
<td>Ability to perform analysis on course- and section-level data and produce course- and section-level reports</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10.</td>
<td>Ability to perform longitudinal and cohort analysis (i.e. regions, personalized learning cohort groups, etc.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11.</td>
<td>Ability to analyze and compare results from different grade levels</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12.</td>
<td>Ability to combine separate rosters for FTE into one roster per class period</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13.</td>
<td>Ability to load student data for two lines of enrollment (i.e. home school and school choice programs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>14.</td>
<td>Ability to generate reports in tabular and graphical format</td>
<td></td>
<td></td>
</tr>
<tr>
<td>15.</td>
<td>Ability to drill down from aggregate report data into student data sets and student profiles</td>
<td></td>
<td></td>
</tr>
<tr>
<td>16.</td>
<td>Ability to analyze students in spreadsheet format online</td>
<td></td>
<td></td>
</tr>
<tr>
<td>17.</td>
<td>Ability to save spreadsheet templates for future application</td>
<td></td>
<td></td>
</tr>
<tr>
<td>18.</td>
<td>Ability to sort table columns by desired fields</td>
<td></td>
<td></td>
</tr>
<tr>
<td>19.</td>
<td>Ability to aggregate and run calculations on table data, including: count, totals (row and columns), sums or percentages</td>
<td></td>
<td></td>
</tr>
<tr>
<td>20.</td>
<td>Ability to save any report, query or report template created within the system to a private saved report bank</td>
<td></td>
<td></td>
</tr>
<tr>
<td>21.</td>
<td>Permissioned ability to post a privately-saved report, query or template to a permissioned bank for widespread access</td>
<td></td>
<td></td>
</tr>
<tr>
<td>22.</td>
<td>Ability to access comprehensive and historical student profiles including student-level data such as assessments, enrollments, growth, demographics, roster data, programs, course marks, MTSS, and ILP/IEPs</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td></td>
<td></td>
</tr>
<tr>
<td>23.</td>
<td>Ability to load and format a variety of national, state, and local tests for data reporting</td>
<td></td>
<td></td>
</tr>
<tr>
<td>24.</td>
<td>Demonstrated ability to import and report on data from a third-party benchmark assessment system based on common data export formats</td>
<td></td>
<td></td>
</tr>
<tr>
<td>25.</td>
<td>Ability to report on custom district assessments</td>
<td></td>
<td></td>
</tr>
<tr>
<td>26.</td>
<td>Ability to perform analysis at the district-, school-, grade-, course-, teacher- and student-level</td>
<td></td>
<td></td>
</tr>
<tr>
<td>27.</td>
<td>Ability to view class-level information, including number of students and performance results, presented in both graphical and tabular format</td>
<td></td>
<td></td>
</tr>
<tr>
<td>28.</td>
<td>Ability to disaggregate analysis by multiple parameters including, but not limited to ethnicity, gender, special education participation, program status (e.g., ESL), age.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>29.</td>
<td>Ability to customize at the district level test reporting formats for district-specific analysis</td>
<td></td>
<td></td>
</tr>
<tr>
<td>30.</td>
<td>Ability to perform multi-year analysis for each test, for all the years of data loaded into the system</td>
<td></td>
<td></td>
</tr>
<tr>
<td>31.</td>
<td>System is pre-populated with a variety of pre-formatted reports among commonly used district- and classroom-based metrics, including:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>a.</td>
<td>Demographic profile; enrollment trends; gender; ethnicity; grade level</td>
<td></td>
<td></td>
</tr>
<tr>
<td>b.</td>
<td>District and school snapshots; gender breakdown by grade level; ethnic breakdown by grade level</td>
<td></td>
<td></td>
</tr>
<tr>
<td>c.</td>
<td>Assessment results – both standardized tests and benchmark assessment; district and school results; student mastery by content area over time; student mastery by content area each year</td>
<td></td>
<td></td>
</tr>
<tr>
<td>32.</td>
<td>Ability to present reports in graphical formats supporting multiple graphs per page</td>
<td></td>
<td></td>
</tr>
<tr>
<td>33.</td>
<td>Ability to produce cross-tabular output</td>
<td></td>
<td></td>
</tr>
<tr>
<td>34.</td>
<td>Ability to create PDF files for printing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>35.</td>
<td>Ability to batch generate PDF files for printing</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ability to view section, course, school, district assessment data at the item level</td>
<td></td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>------------------------------------------------------------------</td>
<td></td>
<td></td>
</tr>
<tr>
<td>37.</td>
<td>Ability for schools or district to create customized saved report banks for each institution</td>
<td></td>
<td></td>
</tr>
<tr>
<td>38.</td>
<td>System supports multiple graphical report types, including: line graph, pie chart, bar chart and stacked bar chart</td>
<td></td>
<td></td>
</tr>
<tr>
<td>39.</td>
<td>System provides one-click access to saved reports from user home page</td>
<td></td>
<td></td>
</tr>
<tr>
<td>40.</td>
<td>Ability to define a student set based on multiple additive parameters, including assessment outcomes, enrollment, demographics, programs, etc.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>41.</td>
<td>Ability to search for an individual student by name and student ID</td>
<td></td>
<td></td>
</tr>
<tr>
<td>42.</td>
<td>Ability to easily publish a saved report to other files within the district</td>
<td></td>
<td></td>
</tr>
<tr>
<td>43.</td>
<td>Ability to easily publish a saved report to other files within the district so that it only displays data contextual to that particular institution</td>
<td></td>
<td></td>
</tr>
<tr>
<td>44.</td>
<td>Ability to compare a variety of student outcome measures on a single report by teacher, including standardized tests, benchmark tests and course marks as well as other measures like demographics</td>
<td></td>
<td></td>
</tr>
<tr>
<td>45.</td>
<td>Ability to export tabular data to .xls for further analysis and maintain formatting</td>
<td></td>
<td></td>
</tr>
<tr>
<td>46.</td>
<td>Ability to search and access a dashboard for a particular school or region</td>
<td></td>
<td></td>
</tr>
<tr>
<td>47.</td>
<td>Ability to search and access a dashboard for a particular teacher or section</td>
<td></td>
<td></td>
</tr>
<tr>
<td>48.</td>
<td>Ability to search, browse and sort saved report banks.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>49.</td>
<td>Administrator has access to visual dashboards of data immediately upon login with zero clicks required</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**EC-3: Support Requirements 10 Pts.**

Rio Rancho Public Schools understands that even with web-based, zero-footprint solutions, implementation of the Assessment management system and data warehouse will still require
extensive expertise. Rio Rancho Public Schools seeks a solution that minimizes the resources that Rio Rancho Public Schools needs to take away from other important ongoing projects. Rio Rancho Public Schools seeks a single-point-of-contact model as a liaison between Rio Rancho Public Schools and the vendor. In addition, Rio Rancho Public Schools seeks a deep understanding of the vendor’s expertise in this area.

Rio Rancho Public Schools recognizes that the best products, even with successful implementation, are of little or no use if the end users do not understand, and therefore do not use, the solution. Rio Rancho Public Schools seeks a targeted program of training that minimizes expense and maximizes Rio Rancho Public Schools existing training resources. Rio Rancho Public Schools seeks a multi-layered approach to training that targets specific user groups with training appropriate to their needs.

Rio Rancho Public Schools seeks a cost-effective method for ongoing post-implementation support for the Assessment management system and data warehouse. Rio Rancho Public Schools is looking for cost-effective models of technical support, either through a single help desk from the vendor, or a combination of vendor help desk support and Rio Rancho Public Schools trained support specialists. In addition, Rio Rancho Public Schools expects a single point of contact for ongoing maintenance, update, or repair issues.

### Implementation Requirements

<table>
<thead>
<tr>
<th>REQUIREMENTS</th>
<th>Meets</th>
<th>Does Not Meet</th>
<th>VENDOR RESPONSE – Please describe</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Has a thorough software implementation methodology in place, ensuring technical success, and more importantly, user adoption for the client</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Professional development personnel available who work with Rio Rancho Public Schools to develop a customized plan for Rio Rancho Public School’s roll-out, adoption and usage</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Provide clear project team member roles and responsibilities for both vendor and district</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Provide processes to ensure baseline setting of client expectations, on-time work products and budget management and the method by which each will be accomplished</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Provide a system for Rio Rancho Public Schools to report system bugs and product enhancement requests</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. Has on-going evaluation of program success — modified and adjusted as needed</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7. Has on-going reporting of client satisfaction and clear escalation path for issue resolution</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. Has consultative services for data and instructional audits</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
9. Has experienced project management package to drive a successful implementation with an assigned Project Manager to oversee product implementation, training, and overall client support

### Training Requirements

<table>
<thead>
<tr>
<th>REQUIREMENTS</th>
<th>Meets</th>
<th>Does Not Meet</th>
<th>VENDOR RESPONSE – Please describe</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Thorough training documents, user guides and administration guides – available online and updated with all new releases</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Onsite training</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Distance Learning Workshops or Webinars</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Online video tutorials for self-guided instruction</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Online context-sensitive, in-product help to support end-users</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. Certification programs to allow local product experts</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7. Train-the-trainer training model</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. End-user training programs are available</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Post-Implementation Support Requirements

<table>
<thead>
<tr>
<th>REQUIREMENTS</th>
<th>Meets</th>
<th>Does Not Meet</th>
<th>VENDOR RESPONSE – Please describe</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Comprehensive online help</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Comprehensive help desk support (list standard business hours) for select District users or for all District users</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Ability to initiate any support requests 24 hours a day, 7 days a week</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Escalation procedures</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Technical staff who can assist in troubleshooting implementation efforts</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
6. Planned scheduled maintenance and product releases allow Rio Rancho Public Schools to preview prior to deployment

7. Allows RRPS staff transparency about how the system functions for user understanding

8. List service level agreement for response/resolution times for various types of issues

9. List scope of services
   - No charge
   - Services
   - Costs for billed services

**EC-4: Technical Requirements**

10 Pts.

In addition to the Rio Rancho Public Schools’ functional requirements, Rio Rancho Public Schools expects the vendor’s products to provide the users with a wide variety of readily-available and user-friendly interfaces to access the Assessment management system and data warehouse, as well as provide an environment that allows for reliable and timely use of the Assessment management system and data warehouse. In addition, Rio Rancho Public Schools expects that the vendor’s products will integrate with third-party materials and software. Both Rio Rancho Public Schools and the vendor must maintain the highest levels of security in order to preserve and protect the confidentiality of Rio Rancho Public Schools’ data. Rio Rancho Public Schools expects the vendor to employ leading-edge and proven security solutions and protocols in order to fulfill this goal.

**System and Integration/Extensibility Requirements**

<table>
<thead>
<tr>
<th>REQUIREMENTS</th>
<th>Meets</th>
<th>Does Not Meet</th>
<th>VENDOR RESPONSE – Please describe</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Support Internet Explorer, Firefox, Chrome, and Safari browsers. Vendor will specify which versions of these browsers the vendor’s solution supports</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Depending on the hosting solution, support scalable enterprise configurations such as load-balancing and clustering of application servers and database servers</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Provide the option for either local installations or hosted deployments</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. For hosting, provide 99.95% guaranteed uptime, outside of scheduled maintenance windows</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Provide a Web Services-based Application Programming Interface (API) to extend functionality and integrate third-party solutions</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
6. For hosted model, provide separate environment (e.g. test environment) for testing and upgrade management.

7. Preferred: System interopes with student information system, PowerSchool

Security Requirements

<table>
<thead>
<tr>
<th>REQUIREMENTS</th>
<th>Meets</th>
<th>Does Not Meet</th>
<th>VENDOR RESPONSE – Please describe</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Allow the district to configure roles and permissions to control access to student data</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Provide an audit history of user access in order to enforce accountability</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Provide a hosting system that is a tier 3 data center</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Provide a hosting system that has disaster recovery services</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. Provide for secure transmissions of data in both directions.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7. Provide security measures for stored data that include encryption, firewall, etc.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. Provide documentation on security policies and data breach policies, including data sharing, privacy, and selling policies.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**EC-5: REFERENCES**

5 Pts.

The Proposer must be able to demonstrate a successful track record of past performance providing products/services closely related to those specified in this RFP. Provide contact names and telephone numbers of at least five (5) institutions that have utilized your services. (Reference Appendix B)

**EC-6: COST PROPOSAL**

35 Pts.

Software Solution/Installation/Training/Support Costs

Include vendor’s software, installation, training and support costs as well as any additional system software needed. Please submit an itemized list of all costs. Vendor must indicate how support will be provided (phone, on-site, etc.). Vendor must permit software to be installed on a development server to ensure updates and changes work correctly before being implemented.

NOTE: Reimbursable Expenses shall be at cost supported by receipts with no mark-up or fee. No expenses for which the Proposer is entitled to reimbursement shall be incurred by the Proposer without the prior written approval of the District.
NOTE: RRPS is exempt from Federal Excise Taxes and from New Mexico Gross Receipts Taxes on materials and tangible goods. Services are not exempt. Taxes on services should be included as a separate line item and not included in the base price offer. Applicable taxes will be excluded from the RFP evaluation.

TOTAL POINTS: 100 points
EXHIBIT A

RIO RANCHO PUBLIC SCHOOLS SUPPLIER CONFLICT OF INTEREST AND DEBARMENT/SUSPENSION CERTIFICATION FORM

THE FOLLOWING MUST BE CERTIFIED IF ANY RESULTANT PURCHASE ORDER/AGREEMENT IS $20,000 OR GREATER

CONFLICT OF INTEREST

The authorized Person, Firm and/or Corporation states that to the best of his/her belief and knowledge:

No employee or Governing Member of Rio Rancho Public Schools (or close relative), with the exception of the person(s) identified below, has a direct or indirect financial interest in the Vendor or in the proposed transaction. Vendor neither employs, nor is negotiating to employ, any District of New Mexico employee, Regent or close relative, with the exception of the person(s) identified below. Vendor did not participate, directly or indirectly, in the preparation of specifications upon which the RFP or offer is made. If the Vendor is a New Mexico State Legislator or if a New Mexico State Legislator holds a controlling interest in Vendor, please identify the legislator: ______________________. List below the name(s) of any District or New Mexico employee, Regent or close relative who now or within the preceding 12 months (1) works for the Vendor; (2) has an ownership interest in the Vendor (other than as an owner of less than 1% of Vendor’s stock, if Vendor is a publicly traded corporation); (3) is a partner, officer, director, trustee or consultant to the Vendor; (4) has received grant, travel, honoraria or other similar support from Vendor; or (5) has a right to receive royalties from the Vendor.

DEBARMENT/SUSPENSION STATUS:

The Vendor certifies that it is not suspended, debarred or ineligible from entering into contracts with the Executive Branch of the Federal Government, or in receipt of a notice or proposed debarment from any Agency. The vendor agrees to provide immediate notice to Rio Rancho Public Schools Purchasing Department Buyer in the event of being suspended, debarred or declared ineligible by any department or federal agency, or upon receipt of a notice of proposed debarment that is received after the submission of the RFP or offer but prior to the award of the Purchase Order/Agreement or contract.

CERTIFICATION

The undersigned hereby certifies that he/she has read the above CONFLICT OF INTEREST and DEBARMENT/SUSPENSION Status requirements and that he/she understands and will comply with these requirements. The undersigned further certifies that they have the authority to certify compliance for the vendor named and that the information contained in this document is true and accurate to the best of their knowledge.

Signature: __________________________________________
Title: ___________________________ Date: __________________

Name Typed: ________________________________________

Company Name: ______________________________________

Address: ___________________________ City/State/zip: __________________
EXHIBIT B - OFFER SIGNATORY FORM

THE FOLLOWING RFPDER INFORMATION MUST BE COMPLETED AND RETURNED WITH THE RFP.

ACKNOWLEDGMENT OF ADDENDA
The undersigned acknowledges receipt of the following addenda:
Addenda No. ___ Dated _____ Addenda No. ___ Dated _____
Addenda No. ___ Dated _____ Addenda No. ___ Dated _____

RESIDENT BUSINESS, RESIDENT CONTRACTOR AND RESIDENT VETERAN PREFERENCE CERTIFICATION
To receive a resident business preference pursuant to Section 13-1-21 NMSA 1978 or a resident contractor preference pursuant to 13-4-2 NMSA 1978, a business or contractor is required to submit with its RFP or proposal a copy of a valid resident contractor certificate issued by the taxation and revenue department. In addition, the attached “Resident Veteran Preference Certification” form (Exhibit D) must filled out, signed and accompany any RFP from any business wishing to receive a resident veteran’s preference.

RESIDENT PREFERENCE NUMBER: _____________________________________________

RESIDENT VETERAN PREFERENCE NUMBER: ___________________________

The undersigned, as an authorized representative for the Company named below, acknowledges that the Offeror has examined this RFP with its related documents and is familiar with all of the conditions surrounding the described materials, labor and/or services. Offeror hereby agrees to furnish all labor, materials and supplies necessary to comply with the specifications in accordance with the Terms and Conditions set forth in this RFP and at the prices stated within the RFP.

The undersigned further states that the company submitting this RFP is not in violation of any applicable Conflict of Interest laws or regulations or any other related clauses included in this RFP.

COMPANY NAME __________________________________________________________

ADDRESS ________________________________________________________________

CITY/STATE/ZIP ____________________________________________________________

TELEPHONE: ___________ FAX: ___________ EMAIL: _____________________________

NEW MEXICO GROSS RECEIPTS TAX NO ________________________________
FEDERAL EMPLOYER ID NUMBER (FEIN) _________________________________
SIGNATURE OF AUTHORIZED REPRESENTATIVE ____________________________

PRINTED OR TYPED NAME ________________________________________________

TITLE ___________________________ DATE ___________________________
EXHIBIT C

INSURANCE REQUIREMENTS

CERTIFICATES OF INSURANCE:
The Contractor shall furnish the Owner one copy each of Certificates of insurance herein required for each copy of the Purchase Order/Agreement showing coverage, limits of liability, covered operations, effective dates of expiration of policies of insurance carried by the Contractor. The Contractor shall furnish to the Owner copies of limits. The Certificate of Insurance shall be in the form of AIA Document G-705 or similar format acceptable to the Owner. Such certificates shall be filed with the Owner and shall also contain the following statements:

1. “The Regents of Rio Rancho Public Schools, Rio Rancho Public Schools, its agents, servants and employee are held as additional insured.”

2. “The insurance coverage certified herein shall not be canceled or materially changed except after forty-five (45) days written notice has been provided to the owner.”

COMPENSATION INSURANCE:
The Contractor shall procure and shall maintain during the life of this contract Worker’s Compensation as required by applicable State law for all Contractor’s employees to be engaged at the site of the project under this project and in case of any such work sublet the Contractor shall require the subcontractor or sub subcontractor similarly to provide Worker’s Compensation Insurance for all the subcontractor’s or sub subcontractor’s Workers which are covered under the Contractor’s Worker’s Compensation Insurance. In case any class of employee engaged in work on the project under this contract is not protected under a Worker’s Compensation Status, the Contractor shall provide and shall cause each subcontractor or sub subcontractor to provide Employer’s insurance in any amount of not less than $500,000.

CONTRACTOR’S PUBLIC LIABILITY INSURANCE
The contractor shall procure and shall maintain during the life of this contract Public Liability Insurance as required by applicable State law. In case of any work being sublet, the Contractor shall require the subcontractor or sub-subcontractor similarly to provide Public Liability Insurance for all the subcontractor’s or sub-subcontractor work being performed under this Purchase Order/Agreement. In any case, whereby the Contractor’s sub-contractor or sub-subcontractor services are not covered under separate policy, the Contractor shall provide and shall cause each subcontractor or Sub-subcontractor to be covered under the contractor’s policy. The insurance must remain in force for the life of the contract including all contract extensions or renewals. The limits effective June 8, 2012 are:

$1,000,000 per occurrence; $2,000,000 annual aggregate.

CONTRACTOR’S VEHICLE LIABILITY INSURANCE:
The Contractor shall procure and shall maintain during the life of this contract Vehicle Liability Insurance coverage “equal to the maximum liability amounts set forth in the New Mexico Tort Claims Act Section 41-4-1 et.seq. NMSA 1978.” The insurance must remain in force for the life
of the contract including all contract extensions or renewals. The limits effective July 1, 1992 are:

- Bodily Injury: $750,000 Each Occurrence
- Property Damage: $100,000 Each Occurrence

**SUBCONTRACTOR’S AND SUB CONTRACTOR’S PUBLIC AND VEHICLE LIABILITY INSURANCE:**
The Contractor shall either:

1. Require each subcontractor or sub-contractor to procure and maintain during the life of the subcontract or sub-subcontract public Liability Insurance of the types and amounts specified above or,

2. Insure the activities of the subcontractors of sub-subcontractors in the Contractor’s Policy as required under this Article.

**GENERAL:**
All Insurance policies are to be issued by companies authorized to do business under the laws of the state in which work is to be done and acceptable to owner.

The Contractor shall not violate, permit to be violated, any conditions of any said policies, and shall at all times satisfy the requirements for the insurance companies writing said policies.
EXHIBIT D
RESIDENT VETERANS PREFERENCE CERTIFICATION

________________________________________ (NAME OF CONTRACTOR) hereby certifies the following in regard to application of the resident veterans’ preference to this procurement:

Please check the boxes below only if you are declaring Veteran Preference status.

__I declare under penalty of perjury that my business prior year revenue starting January 1 ending December 31 is less than $3M allowing me the 10% preference discount on this solicitation. I understand that knowingly giving false or misleading information about this fact constitutes a crime.

__I agree to submit a report, or reports, to the State Purchasing Division of the General Services Department declaring under penalty of perjury that during the last calendar year starting January 1 and ending on December 31, the following to be true and accurate:

In conjunction with this procurement and the requirements of this business’ application for a Resident Veteran Business Preference /Resident Veteran Contractor Preference under section 13-1-21 or 13-1-22 NMSA 1978, when awarded a contract which was on the basis of having such veteran’s preference, I agree to report to the State Purchasing division of the General Services Department the awarded amount involved. I will indicate in the report the award amount as a purchase from a public body or as a public works contract from a public body as the case may be.

I understand that knowingly giving false or misleading information on this report constitutes a crime.

I declare under penalty of perjury that this statement is true to the best of my knowledge. I understand that giving false or misleading statements about material fact regarding this matter constitutes a crime.

________________________________________
(Signature of Business Representative)*

(Date)

*Must be an authorized signatory for the Business.

The representations made in checking the boxes constitutes a material representation by the Business that is subject to protest and may result in denial of an award or cancellation of the procurement involved if the statements are proven incorrect.
EXHIBIT E
CAMPAIGN CONTRIBUTION DISCLOSURE

Pursuant to NMSA 1978, § 13-1-191.1 (2006), any person seeking to enter into a contract with any state agency or local public body for professional services, a design and build project delivery system, or the design and installation of measures the primary purpose of which is to conserve natural resources must file this form with that state agency of local public body. This form must be filed even if the contract qualifies as a small purchase or a sole source contract. The prospective contractor must disclose whether they, a family member or a representative of the prospective contractor has made a campaign contribution to an applicable public official of the state or a local public body during the two years prior to the date on which the contractor submits a proposal or, in the case of a sole source or small purchase contract, the two years prior to the date the contractor signs the contract, if the aggregate total of contributions given by the prospective contractor, a family member or a representative of the prospective contractor to the public official exceeds two hundred fifty dollars ($250) over the two year period.

Furthermore, the state agency or local public body shall void an executed contract or cancel a solicitation or proposed award for a proposed contract if: 1) a prospective contractor, a family member of the prospective contractor, or a representative of the prospective contractor gives a campaign contribution or other thing of value to an applicable public official or the applicable public official’s employees during the pendency of the procurement process or 2) a prospective contractor fails to submit a fully completed disclosure statement pursuant to the law.

THIS FORM MUST BE FILED BY ANY PROSPECTIVE CONTRACTOR WHETHER OR NOT THEY, THEIR FAMILY MEMBER, OR THEIR REPRESENTATIVE HAS MADE ANY CONTRIBUTIONS SUBJECT TO DISCLOSURE.

The following definitions apply:

“Applicable public official” means a person elected to an office or a person appointed to complete a term of an elected office, who has the authority to award or influence the award of the contract for which the prospective contractor is submitting a competitive sealed proposal or who has the authority to negotiate a sole source or small purchase contract that may be awarded without submission of a sealed competitive proposal.

“Campaign Contribution” means a gift, subscription, loan, advance or deposit of money or other thing of value, including the estimated value of an in-kind contribution, that is made to or received by an applicable public official or any person authorized to raise, collect, or expend contributions on that official’s behalf for the purpose of electing the official to either statewide or local office. “Campaign Contribution” includes the payment of a debt incurred in an election campaign, but does not include the value of services provided without compensation or unreimbursed travel or other personal expenses of individuals who volunteer a portion or all of their time on behalf of a candidate or political committee, nor does it include the administrative or solicitation expenses of a political committee that are paid by an organization that sponsors the committee.

“Family Member” means spouse, father, mother, child, father-in-law, mother-in-law, daughter-in-law or son-in-law.

“Pendency of the procurement process” means the time period commencing with the public notice of the request for proposals and ending with the award of the contract or the cancellation of the request for proposals.
“Person” means any corporation, partnership, individual, joint venture, association or any other private legal entity.

“Prospective contractor” means a person who is subject to the competitive sealed proposal process set forth in the Procurement Code or is not required to submit a competitive sealed proposal because that person qualifies for a sole source or a small purchase contract.

“Representative of a prospective contractor” means an officer or director of a corporation, a member or manager of a limited liability corporation, a partner of a partnership or a trustee of a trust of the prospective contractor.

DISCLOSURE OF CONTRIBUTIONS:

Contribution Made By: _______________________________________________________

Relation to Prospective Contractor: ____________________________________________

Name of Applicable Public Official: ____________________________________________

Date Contribution(s) Made: __________________________________________________

Amount(s) of Contribution(s): _______________________________________________

Nature of Contribution(s): ___________________________________________________

Purpose of Contribution(s): _________________________________________________

(Attach extra pages if necessary)

___________________________________________________  _________________________
Signature                                           Date

Title (position)

___________________________________________________  _________________________
___________________________________________________  _________________________
Company                                           Company

—OR—

NO CONTRIBUTIONS IN THE AGGREGATE TOTAL OVER TWO HUNDRED FIFTY DOLLARS ($250)
WERE MADE to an applicable public official by me, a family member or representative.

___________________________________________________  _________________________
Signature                                           Date

Title (position)

___________________________________________________ Company
APPENDIX A

RFP Question Submittal Form
RFP#2017-006-RADA

All written questions must be addressed to the Buyer for this RFP. Offerors are to submit written questions using the format below. Written responses to the questions received will be distributed by RRPS’s Purchasing Department as an Amendment/Addenda to this RFP solicitation.

<table>
<thead>
<tr>
<th>Question #</th>
<th>Reference Page/Paragraph/Sec</th>
<th>Question</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
OFFERORS SHALL PROVIDE REFERENCES ONLY ON THIS FORM. REFERENCES CANNOT BE RIO RANCHO PUBLIC SCHOOL DISTRICT.

<table>
<thead>
<tr>
<th>1.</th>
<th>FIRM NAME:</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>CONTACT PERSON:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>TITLE OF CONTACT:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>ADDRESS:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>TELEPHONE NUMBER:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>EMAIL ADDRESS:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>COMMENTS:</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2.</th>
<th>FIRM NAME:</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>CONTACT PERSON:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>TITLE OF CONTACT:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>ADDRESS:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>TELEPHONE NUMBER:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>EMAIL ADDRESS:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>COMMENTS:</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>3.</th>
<th>FIRM NAME:</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>CONTACT PERSON:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>TITLE OF CONTACT:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>ADDRESS:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>TELEPHONE NUMBER:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>EMAIL ADDRESS:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>COMMENTS:</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
4. FIRM NAME: ________________________________________________
   CONTACT PERSON: _________________________________________
   TITLE OF CONTACT: ________________________________________
   ADDRESS: ________________________________________________
   TELEPHONE NUMBER: _____________________________________
   EMAIL ADDRESS: __________________________________________
   COMMENTS: ______________________________________________
   __________________________________________________________
   __________________________________________________________
   __________________________________________________________

5. FIRM NAME: ________________________________________________
   CONTACT PERSON: _________________________________________
   TITLE OF CONTACT: ________________________________________
   ADDRESS: ________________________________________________
   TELEPHONE NUMBER: _____________________________________
   EMAIL ADDRESS: __________________________________________
   COMMENTS: ______________________________________________
   __________________________________________________________
   __________________________________________________________
   __________________________________________________________